

Updated: May 22, 2020

Coronavirus (COVID-19) Update

Eagle Aruba Resort & Casino highest priority is the health, safety, security, and wellbeing of our guests, employees, and business partners.

In response to the development of the COVID-19 pandemic, we continue to follow the latest advice and recommendations from Aruba's Government, Public Health Authority (DVG), and the World Health Organization (WHO). For up-to-date information and further details, please refer to the World Health Organization. Internally we are reviewing our existing health and safety processes and developed the Eagle Aruba Resort & Casino Hotels Safety Protocol. This in-depth cleanliness and disinfection protocol will be designed to ensure your safety and peace of mind from check-in to check-out.

Measurements Taken by the Government of Aruba: The Government is informing that the first part of Phase 1 is in effect since May 08; that Shelter in Place and the prohibition of Co-schooling is canceled. The curfew will still be in effect from 11:00 pm to 5:00 am. Primary Basic schools which are ready to open can open their doors, Construction Projects are allowed to continue.

Phase 2: Starting May 25, 2020, outdoor restaurants, barbershops, beauty salons, and childcare facilities may open.

On May 8th, the Government of Aruba announced a tentative re-opening of the borders for inbound travel. As of now this is scheduled to be between June 15 and July 1, 2020. The aforementioned re-opening target date is subject to change as we may consider additional precautionary measures as needed.

Our cancellation policy: We are constantly updating our cancellation policy to reflect the most recent developments related to COVID-19. We aim to offer you as much flexibility and planning comfort as possible. Effective May 15, 2020, we have implemented the following updates to our cancellation policy, including some clarification and further explanation of existing procedures.

For individual and group, reservations made before April 1, 2020, for stays until June 30, 2020, we allow: Free date change modifications | Free cancellations

For new reservations made between April 1 and June 30, 2020, for any future arrival date at Eagle Aruba Resort & Casino we allow Free modifications up to 24 hours before the arrival date | Free cancellations up to 24 hours before arrival date. If a deposit has been paid, the amount will be refunded to the credit card used, with the following exception...Non-Refundable purchased are allowed to modify the booking and change date to be used within one year of the original check-out date.

Stay safe and Healthy,
Richard Roy
General Manager